



September 21, 2011

Dear Diamond Sports Client,

2011 has been a very busy year here at Diamond Sports. Multitudes of individual players and teams have come through our doors this year working under the excellent instruction of our top notch coaching staff. Before we go further, let us begin by thanking you for making Diamond Sports a part of your player's development program. Rest assured that we at Diamond are committed to maintaining a great facility (clean and comfortable) and keeping the very best coaches on our staff so that your player will reach his/her highest potential.

In that regard, we are making some changes as we begin looking toward 2012. Please review the attached information sheets which provide some detail in this area. A few keys to focus on:

- Beginning on November 7, 2011, we will no longer offer a 4 lesson package which required an upfront payment. Instead, we will now automatically track your lessons in our data base and give you your **10th lesson free of charge**. The good news is that this DOES NOT require you to purchase the package upfront. You can simply pay as you go. In this economy, a lot of our clients will appreciate that. You still receive a very nice discount and it is much simpler for us to track - which will result in less billing issues and confusion.

- Next, we are changing our NO SHOW policy such that if you do not cancel within 24 hours of your lesson, your account will be assessed the full lesson price. We regret having to do this, but our coaches usually have waiting lists and it is unfair to our other patrons for individuals to block a coach's time and not show up for the lesson. This locks out a spot where another player could be utilizing the skills of this coach.

- Also, with the ever growing demand for lessons, we are being forced to limit the cage time available for non-lesson cage rentals. During the months of January - June, cage rentals for non-members and teams may only be scheduled in advance for Fridays or Saturdays. Only members will be allowed to call in advance and reserve a cage for other days of the week. Non-members and teams can call and check availability for the current day and reserve a spot if available, but will not be able to book ahead for any days except Fridays and Saturdays. This will help keep cages available so that our coaches can meet their lesson demands. The exception here is the ProBatter cage. You are welcome to book the ProBatter cage any day at any time that we are open.

Please note that the pricing changes will go into effect on November 7, 2011. If you call before November 7th to schedule an appointment, you will receive the current rate. No transfers or reschedules. When you call after November 7th, you will be charged the new rates. 2012 lessons will not be scheduled until after November 7th.

Again, we appreciate your patience as we institute these needed changes. Please let us know if you have questions. We look forward to seeing you during the remainder of 2011 and throughout 2012.



501-653-BATS (2287), or  
www.diamondsportsbryant.com

*"The Competitive Edge"*

## **Lessons**

Rates and Services Effective November 7, 2011

### **Private Lessons (1 player for 30 minutes)**

Hitting, Pitching, Fastpitch, Catching, Fielding

Lesson with Coach Pat Harrison - \$55

Lesson with Keith Horn or Kevin Sheredy - \$45

Lesson with other Diamond Sports Coaches  
(Devin Hurt, Boyd Goodner, Kaci Landers, Steve Miller) - \$40

Receive the 10<sup>th</sup> lesson FREE!!  
(Lessons in the three different price categories will be counted separately.)

### **Semi – Private Group Lessons (2 players sharing 30 minutes)**

Hitting, Pitching, Fastpitch, Catching or Fielding

Lesson with Coach Pat Harrison - \$35 per player

Lesson with Keith Horn or Kevin Sheredy - \$30 per player

Lesson with other Diamond Sports Baseball Coaches  
(Devin Hurt, Boyd Goodner, Kaci Landers, Steve Miller) - \$25 per player

### **Group Lessons (3 to 8 Players sharing 1 hour)**

\$140 per Group per Hour  
(Each additional player above 8 is \$15.)

Same Quality Instruction  
Fun and Competitive  
Create Your Own Group

Full payment is due at lesson time.

**Lessons missed or not cancelled at least 24 hours in advance will be charged FULL lesson price.**

Please request a print out of lessons upon scheduling.

November 7, 2011



501-653-BATS (2287) or  
www.diamondsportsbryant.com

*"The Competitive Edge"*

Rates and Services Effective November 7, 2011

### **ANNUAL INDIVIDUAL MEMBERSHIP PACKAGE**

- Bank Draft Option or Visa, MasterCard (EFT) : \$27.25 per month / 1 year agreement / \$50 early cancellation fee

(Additional siblings can be added for \$10.90 per month)

- Cash Option: \$43.60 per month
- One-time Annual Payment Option: \$327

Memberships entitle you to:

- a) Daily free use of ProBatter cage during operating hours. Limited to 2 tokens on softball/baseball ProBatter per day based on availability.
- b) Free use of other batting cages or pitching tunnels. Based on availability and limited to 30 minutes per day.
- c) Advanced scheduling of cage time.
- d) T-shirt (for yearly memberships only)

(Friends are welcome to accompany a member so that the member may have someone to throw pitches to them. However, if the friend hits, the friend must pay the normal cage rental fee. Members may not bring their teams in for free cage time.)

### **CAGE RENTALS**

call ahead for reservations or walk-ups welcome

Juggs Wheel or Perfect Pitch machines are available upon request at no additional charge.

- Cage Rentals - \$20 per ½ hour or \$30 per hour
- ProBatter Softball/Baseball (token operated) - \$3 per token (~20 pitches) or 4 tokens for \$10

From January to June,  
cage rentals may only be scheduled in advance for Fridays and Saturdays (except for members).

Non-members and teams can call and check for availability for the current day.

ProBatter rentals may be scheduled on any day.

No shows by members, non-members, or teams for a reserved cage rental slot will be charged full cage rental price.

November 7, 2011